

# **Quoting Service**

Van Leeuwen Green creates, renovates, and maintains Landscapes across Melbourne's inner and eastern suburbs.

Initial Consultation - whether it be a garden renovation or landscaping project, the process begins with an initial consultation, for an upfront fee of \$150 + GST.

#### What we provide

#### Horticultural expertise

Onsite visit from Hendrik Van Leeuwen the most experienced horticulturist within the business, with 30+ years' experience and the managing director of Van Leeuwen Green.

The purpose of this visit:

- To discuss and help you identify opportunities for improving and transforming your garden, along with **Hendrik's** knowledge and recommendations for the best way to approach the job, and who best to engage. Whether it be renovation/restoration, landscape construction, a garden design from our experienced designers Hamish or Carolyn, or an arborist/irrigation specialist.
- To filter ideas and discuss your wishes.
- Allowing us to examine the site and work to achieve the best outcome for your garden.

## Following the site visit

You will receive via email, a complete itemised/ detailed quote.

### **Communication and Support**

Constant communication within the process of agreeance of the quote and any alterations applicable.

All Van Leeuwen Green staff, from Hendrik the director, Jody the Business Manager through to our team leaders, all have a strong focus on customer support.

- Our aim is to make sure that you are completely satisfied with each step of the process.

#### Final stages

Once the quote has been accepted and the job has been completed, you will receive a full credit back of the \$165 inclusive of GST outlined on the final invoice.

We will also provide our ongoing garden maintenance recommendation to keep on top of the new renovation/ landscape works completed and to continue to professionally maintain your garden.



